

PROFILE

---

Experienced Technical Product Manager with 5+ years in delivering high-quality software products on time and within budget, across diverse industries, including fintech, banking, advertising, and consulting. Skilled in collaborating with stakeholders, defining product vision, and making data-driven decisions to enhance product outcomes. Proficient in agile methodologies, cross-functional teamwork, and strategic product execution. Good at understanding customer needs and driving product improvements that boost user satisfaction and engagement. Successfully balanced a full-time job and an MBA program, achieving academic excellence.

WORK EXPERIENCE

---

**Product Manager**

F5 Communication Ltd., Lagos

Apr 2022 - Present

*Remittance Compliance App:*

- Spearheaded the development of a Remittance Compliance App for a multinational bank, collaborating with compliance experts and banking professionals.
- Achieved a 42% reduction in compliance errors and 67% faster transaction processing, significantly mitigating regulatory risks and enhancing customer satisfaction.
- Leveraged analytics to inform product decisions that boosted user engagement by 10%, while managing sprint cycles, backlog prioritization, and performance reporting via JIRA dashboards.

*Digital Banking Platform:*

- Led the end-to-end design and optimization of an innovative digital banking solution tailored to the evolving needs of the target consumers.
- Defined product vision and strategy, collaborating with stakeholders to align on priorities and roadmaps, resulting in a 27% increase in customer satisfaction.

*Financial Services Product:*

- Developed and scaled a comprehensive financial services platform, simplifying transactions such as, bill payments, money transfers, and mobile top-ups for users, ensuring a secure, high-availability product.
- Conducted extensive user research and market analysis to identify pain points, resulting in a streamlined, intuitive UX that improved overall service accessibility.
- Collaborated closely with engineering, marketing, and design teams to reduce development time by 15%, create intuitive user experiences, and ensure adherence to security and regulatory standards.
- Championed a secure, agile development approach that boosted operational efficiency and positioned the product as a market leader in financial technology.

**Software Developer**

Clear Channel International, London

Feb 2022 - Apr 2024

- Developed web applications, and delivering four successful projects on time and within budget.
- Led end-to-end project lifecycles, improving client satisfaction by 20% through high-quality delivery and technical leadership.
- Optimized API performance, reducing response time by 45% and enhancing user experience.

**Software Developer**

Ecobank Transnational Inc., Lagos

May 2021 – Dec 2021

- Collaborated on financial projects, contributing to a 32.8% revenue increase by improving remittance and compliance systems.
- Improved code quality by 9% through peer review sessions, reducing software defects by 13%.

**Software Developer**

Parkway Projects Ltd., Lagos

Apr 2020 – May 2021

- Enhanced user engagement by 14.3% through the development of interactive websites and applications.

- Led the documentation process for the Bank3D payment gateway, improving the onboarding process for new users.

### Software Developer (Intern)

F5 Communication Ltd., Lagos

Apr 2019 – Mar 2020

- Contributed to 73% of project deliveries, maintaining brand consistency and improving user satisfaction by 6%.

### Project Manager

Harthy's Empayar Ltd., Lagos

Nov 2016 – Apr 2019

- Achieved a 24% cost reduction by optimizing project budgets and resource allocation.
- Improved on-time delivery by 42% through effective progress monitoring and issue resolution.

## SKILLS

---

### Core Skills:

Communication, Leadership, Time/Stakeholder Management, Software development lifecycle, Negotiation, Research & Problem Solving, Agile Methodologies, Product strategy and roadmap, Requirements gathering and prioritization, Design Thinking, Revenue Growth, Feature Development, User Experience, Business Analytics/Analysis, KPI (Key Performance Indicator), Market Research, User Stories, Negotiation, Change Management, Continuous Delivery, Problem-Solving, CI/CD (Continuous Integration/Continuous Deployment), Resilient, Product Positioning, Product Knowledge, Presentation Skills, data-driven decisions making, and Customer Support

### Methodologies & Business Models:

Scrum, Agile, SAFe, Unified Systems, Waterfall. B2C, B2B, SAAS

### Tools:

JIRA, Microsoft Team Foundation Server (TFS), Postman/Insomnia, Figma, SAS, Google Analytics, Hotjar, Tableau, Excel, MS Office, JavaScript, React, Angular, Vue, Java, Spring Boot, Cube.js, Node.js, Database (MySQL, PL/SQL, PostgreSQL), GitHub/GitLab, Sassy Cascading Style Sheets/Cascading Style Sheets (SCSS/CSS), and Docker

## EDUCATION AND CERTIFICATIONS

---

### Master of Business Administration (MBA), Concentration in Management & Change

Sprott School of Business, Carleton University, Ottawa, Ontario, Canada

Jan 2024 - Feb 2025

### Bachelor of Science, Major in Biochemistry

Bayero University, Kano, Nigeria

Mar 2011 - Apr 2015

### Certifications:

- [Professional Scrum Product Owner \(PSPO\)](#)
- [Professional Scrum Master \(PSM\)](#)
- [MBA Math](#)
- [Server side Development with NodeJS, Express and MongoDB](#)
- [Docker Essentials & Building a Containerized Web Application](#)
- [Modern JavaScript: ES6 Basics](#)

## EXTRACURRICULAR AND VOLUNTEER EXPERIENCE

---

### Corps Member

National Youth Service Corps, Lagos

Nov 2015 - Nov 2016

- Organized fundraising events that led to a 12% increase in donations.
- Led outreach programs, empowering over 20 women with financial skills, earning recognition from the federal government for driving impactful initiatives.

### Market Strategic Analyst

Sprott Student Consulting Group

July 2024 - Present

- Lead end-to-end consulting projects, ensuring strategic alignment with client objectives and timely delivery of high-quality results.
- Engage directly with clients to capture project requirements, provide regular updates, and deliver actionable insights.
- Coordinate cross-functional teams, manage project timelines, and oversee execution from planning to completion.
- Drive data-driven research and analysis to inform strategic decision-making and enhance overall client satisfaction.